



#### From monitoring global media to context-aware recommendation

inesc id

This project is funded by FCT-MCTES under reference CMUP-ERI/TIC/0046/2014.















labs



#### Worldwide tourist arrivals



#### **INTERNATIONAL TOURIST ARRIVALS BY (SUB)REGION**

■ Africa ■ Middle east ■ Americas ■ Asia ■ Europe



# Going Local: Stays (Portugal)



#### Dormidas e Hóspedes por mercado 2016/2015

In 2015 there was a total of 9 Million international visitors.



## An 11 000 million euros market (Portugal)



Fonte: Banco de Portugal - Maio 2016



#### The GoLocal scenario



### The GoLocal step change

- Instead of focusing on the recommendation of the obvious places...
- GoLocal aims to use real-time Big Data information to discover events and compute recommendations on-the-fly to the passing tourist.



## Building a tourism data crawler

- Sightseeing places (provided by AlticeLabs)
- Events from Lx Cultural Agenda (City Council)
- Pictures from Instagram and FlickR about Lisbon
- Crawl from Twitter with Lisbon as seeds









# GoLocal – Altice Labs Contribution

altice

- Access to SAPO API
  - information about local events and Lisbon's event agenda
  - a list of points-of-interests for different cities in Portugal
- Roamers-in (tourist) near real time location
  - Signaling traces of RRC (Radio Resource Control) Measurement Reports events
    - Cell Tower Triangulation
    - Around 15 min processing delay
  - GDPR compliance
    - NDA
    - Anonymization



#### Research questions

- **Big Data Computing Infrastructures:** an evolution of existing Big Data platforms, addressing a series of research problems on providing efficient support for incremental iterative computations over large-scale real-time streams of data.
- Learning with Big Data: scalable, online and distributed learning algorithms, requiring only weak supervision signals, that will be fundamental to discover hidden trends in data and to model large-scale problems.
- Stream Data Filtering and Analytics: a scalable and distributed architecture for doing filtering, analysis, search, and inference on diverse, high-volume, and real-time information streams.



#### Long-term impact

- Our long-term vision aims at making Big Data economically useful, by realizing the full potential of large-scale data analysis technologies in the design of innovative services.
- The major outcome of this project will be an innovative solution to process real-time Big Data, together with applications in tourism analytics.





#### GoLocal framework









- **Objective 1:** Advance **media monitoring technology** to track the popularity or reputation of entities on the Web.
  - Knowing the right attactiveness value of a particular venue (e.g., local businesses or tourism attractions) or event is a valuable information with many uses.
- Objective 2: Innovate context-aware recommendation by investigating new ways of inferring clues from the user context, and by compiling a set of items to recommend to groups of users.







#### Thanks!

















#### Pilots – Monitoring







#### Pilot – Recommendation

